

Customer Notification



Announcement Import Office Relocation

Dear valued customers,

we are happy to announce that we will merge our Import and Export Documentation Office as of 01st of July 2020. The Import Office will be integrated into the current Export Office. This means the integration will have no influence on the Export delivery process.

The merge from both offices will give us more flexibility and creates several synergies, which will allow us to increase the performance, communication, efficiency and customer satisfaction.

In order to be able to serve Import & Export Drivers at the same time, we increased the number of counters and staff accordingly. In the next couple of days we will also install segregation lines for Export & Import Drivers to avoid any confusion. We will display the relocation notice and layouts within the facility in order to guide the Import drivers to the new location.

Please support and bear with us for the first couple of days until the process becomes smooth and stable. All e-mail addresses and phone lines will be fully functional, and all operational processes will proceed normally during the transition.

Import:

Phone: +49 698 009 28/29/461/462

Fax: +49 69 690 600 95

E-mail: import@celebiaviation.com

New Entrance Import :

Celebi Cargo GmbH

Cargo City South, BLDG 543

Entrance Acceptance (Next to Gate 1)

60549 Frankfurt



Your Celebi Management Team