

## **Platinum Packages by Celebi**

### [Platinum Lounge Services | only at departure](#)

- **Platinum Lounge usage on Terminal A or Terminal B**

Let us welcome you at one of our exclusive Platinum passenger waiting rooms - operated by CELEBI Ground Handling Hungary Ltd. – located at both terminals at Liszt Ferenc Airport.

From now on await your departure under the terms of exclusivity, whether you are traveling with leisure or business purposes.

Discover the perks of our self-serving bar, where you can enjoy wide range of alcoholic and non-alcoholic beverages, as well as sweet and salty snacks in a pleasant environment. Leisure and business guests can appreciate the highest level of comfort with additional premium services such as free internet access, national and international media publications, business boxes, copy machine and fax receiving.

Opening hours: 5 AM – 10 PM each day

- **Fast track voucher**

Each of our guest gets a complimentary Fast Track voucher which guarantees a priority passport control and security check.

### [Platinum Meet & Assist \(Hostess\) Service | available both at departure and arrival](#)

#### *Departure:*

Let our professional hostesses handle the stressful pre-travel preparations for you. Our dedicated staff member will already be at your disposal upon arrival to the airport, not just helping you finding directions, but handling your pre-departure procedures and assists you in every additional matter.

Arrive to the airport only 60 minutes prior to your plane's departure because by then, our hostesses have already secured your seat on your flight. Your boarding pass and baggage tag will be handed to you, and our efficient porters will take care of your luggage as well.

- **Fast track voucher**

Each Platinum Hostess service guest gets a complimentary Fast Track voucher which guarantees a priority passport control and security check.

- **VIP transport to the aircraft from the Terminal**

in case your airplane is parked on remote stand.

## *Arrival*

Upon your arrival to Liszt Ferenc International Airport, our hostess will personally welcome and escort you from the aircraft to the baggage reclaim area, where after the obligatory customs procedure porters will take care of your luggage.

- **VIP transport to the Terminal from the aircraft**

in case your airplane is parked on remote stand.

## Platinum Deluxe Services | available only at departure

Combine our available services and have an exclusive airport experience:

- **VIP Hostess**

Our dedicated staff member will already be at your disposal upon arrival to the airport, not just helping you finding directions, but handling your pre-departure procedures and assists you in every additional matter. Your boarding pass and baggage tag will be handed to you, and our efficient porters will take care of your luggage as well.

- **Fast track voucher**

Each Platinum Deluxe package guest gets a complimentary Fast Track voucher which guarantees a priority passport control and security check.

- **Platinum Lounge service**

Platinum Lounge usage on Terminal A or Terminal B

Pass the remaining time till departure exclusively! Discover the perks of our self-serving bar, where you can enjoy wide range of alcoholic and non-alcoholic beverages, as well as sweet and salty snacks in a pleasant environment. Leisure and business guests can appreciate the highest level of comfort with additional premium services such as free internet access, national and international media publications, business boxes, copy machine and fax receiving.

- **VIP transfer**

Private transfer from the Terminal to the aircraft in case your airplane is parked on a remote stand

## Prices

Platinum Lounge Services (EUR)			
	1-4 adults	5 adults or more	Child (age 3-12)
Price	30 EUR	27 EUR	15 EUR

Platinum Meet & Assist (Hostess) services (EUR)			
	1-4 adults	5 adults or more (with the same flight nr)	Child (age 3-12)
Price	35 EUR	32 EUR	17,5 EUR

Platinum Deluxe services (EUR)			
	1-4 adults	5 adults or more (with the same flight nr)	Child (age 3-12)
Price	56 EUR	50 EUR	28 EUR

The rates are per person.

The rates are exclusive of the applicable taxes (VAT 27%)

In case of invoicing in HUF, the EUR exchange rate will be the official daily MNB exchange rate.

## Reservation

At the reservation please fill in precisely the ordering form. We can not take liability for eventual mistakes deriving from erroneously given data.

E-mail: [platinum@celebiaviation.hu](mailto:platinum@celebiaviation.hu)

-  +36-1-296-5909;
-  +36-1-296-5933
-  +36-70-332-4012;
-  +36-70-932-5030

## **Service conditions**

We inform our kind passengers that they can make use of the Platinum Service Exclusive service provided by Celebi Ground Handling Hungary Kft. under the following conditions:

At the reservation please fill in precisely the ordering form. We can not take liability for eventual mistakes deriving from erroneously given data.

For ensuring adequate standard services it is in every case necessary that our guests show up at the airport sharp on time defined by us. Eventual delays can result in lowering of service quality or failure of certain part-services. In such cases we can not refund the price of missing services.

Using Platinum Service doesn't exempt the passengers from the obligatory security, border police and custom's formalities. We ask you when planning your travel to consider also the time needed for these.

The Platinum Service is exclusively ground service. For the flight in every case the rules of the selected airline are decisive.

The Handling Company does not grant under the scope of the service the priority check-in by those airlines, which are not handled by the Handling Company, which are subject to airline entitlement and does not grant the priority lane by the passport control for non-schengen flights, which are subject to Police authority entitlement.

The Handling Company ensures the transport in case of remote stand between the aircraft and the terminal in case the respected airline is the partner of the Handling Company. In case the airline is handled by another handling agent, the Handling Company shall take all the effort to provide the transport between the aircraft and the terminal. In case of security issues the airline has the right to deny the Handling Company to provide the transport between the terminal and the aircraft. In such cases the Handling Company will take all the steps to ensure the least inconvenience to the passenger.

Payment of the service is recommended 3 days before commencement of the service. In different cases we ask you to forward the document evidencing the remittance to one of the communicated contact of the Platinum Service.

Celebi Ground Handling Hungary Kft. considers order for Platinum Service as obliging for itself only after confirmation of same in writing. The confirmation is to be sent to the contact address defined by the guest in a CONFIRMATION form introduced for this purpose.

In case within 24 hours after ordering no confirmation is received we kindly ask to get into contact by the phone.

Cancellation or postponement of any one already ordered and confirmed service is possible without extra charge 12 hours before commencement of the service. In case of cancellation in 12 hours before commencement we charge 100% of the price of the ordered service as a penalty. Postponement of ordered service is only possible once and for a new time-point within maximum one month.

In the Platinum Lounge exclusive waiting-room /T2A, T2B/, and, in our VIP lounge /GAT-T1/considering the high standard of the lounges it is obligatory to show up in orderly appearance. Celebi Ground Handling Hungary Kft. keeps the right, that in case of not acceptable appearance or flagrant behaviour significantly disturbing other guests it may refuse or cease the provision of the service.

The service of Platinum Service is utilized at own risk, Celebi Ground Handling Hungary Kft. doesn't hold any liability for any kind of personal injury occurring in the course of the services.

Celebi Ground Handling Hungary Kft. doesn't undertake liability for inconveniences caused by circumstances beyond its own failure.

Celebi will not be held liable under whatsoever name in case Celebi fails to provide any of the services hereinabove due to the change in the policies or regulations of the Airlines.